

# COMPUTER HUT



## FIBRE INTERNET APPLICATION FORM

**TITLE**

**MOBILE TEL NR (REQUIRED)**

**SURNAME**

**TELEPHONE (HOME)**

**FIRST NAME**

**EMAIL ADDRESS**

**ID NUMBER**

**NEXT OF KIN (NAME/NUMBER)**

**BUSINESS NAME (IF APPLICABLE)**

**EMPLOYER NAME / CONTACT NUMBER**

**INSTALLATION PHYSICAL ADDRESS**

**APPLICANT PHYSICAL ADDRESS**

### SEE TERMS AND CONDITIONS OF SERVICE ON PG.6

**CHOSEN INTERNET PACKAGE:**  
REFER PG 3

**CHOSEN HARDWARE INSTALLATION PACKAGE:**  
REFER PG 4

**PLEASE ATTACH A RECENT COPY OF YOUR ID AND SIGN EACH PAGE**

**SIGNATURE OF APPLICANT**

**DD / MM / YYYY**

**DATE**

**PLEASE EMAIL SIGNED COPIES OF BOTH THE APPLICATION FORM AND INSTALLATION CHECKLIST TO BEGIN PROCESSING YOUR ORDER**

**OUR BANKING DETAILS:**

**ACCOUNT NAME:** The Computer Hut

**ACCOUNT NR:** 4085327445

**BANK:** ABSA

**BRANCH:** GANSBAAI

**BRANCH CODE:** 632005

**SWIFT CODE:** ABSAZAJJ

**FOR OFFICE USE ONLY:**

**CLIENT NUMBER:**

**TECHNICIAN NAME:**

**INSTALL DATE:**

**CLIENTZONE NAME:**

**CLIENTZONE PW:**

.....  
**INITIAL**

# COMPUTER HUT



The following information is important to enable us to do your installation and to ensure that you will be able to use our services on the devices you may own

Please complete the following information by checking the relevant tickboxes or by inserting your comments or queries and email or return the checklist together with your application



## FIRST-LINE INSTALLATION INFORMATION

1. Your computer needs to be running at least windows 7/8/10, MacOS or LinuxGui and have an ethernet port or wifi adapter

2. The Computer will be in its usual place of use and connected as normally

3. There are at least 3 x power outlet sockets available for the equipment

4. You are applying for a property which has been serviced with a fibre optic boundary box. This box will be located outside your property on the border between yourself and your neighbour.

## ADDITIONAL INSTALLATION INFORMATION

1. Is your computer on a network or stand-alone?

Networked:

Stand-Alone:

2. Do you need a network for internet sharing?

Yes:

No:

If yes, how many computers?

## WIFI PREFERENCES

What would you like your Wifi broadcasted name and the password of it to be?

SSID - (Name of your Wifi):

WIFI PASSWORD:

## INSTALLATION CHARGE & INVOICING

1. Once we have received your application form we will email your installation invoice.
2. The amount reflected on the invoice is to be deposited into our account or be settled by cash or debit card (in store) prior to an installation being scheduled.
3. Please see PG3 & PG4 for indicative once off installation costs or contact us for clarification and/or confirmation of your location and the requirements of providing services to your geographic location.

# UNCAPPED FIBRE

## HOME FIBRE



10Mbps

**10Mbps**  
R649pm



5Mbps



50Mbps

**50Mbps**  
R1049pm



10Mbps



100Mbps

**100Mbps**  
R1249pm



10Mbps



200Mbps

**20Mbps**  
R849pm



10Mbps

**200Mbps**  
R1649pm



10Mbps

ABOVE PACKAGES HAS A FUP OF 500GB

**SIGN UP**

**CONNECT**

**ENJOY**

## PREMIUM FIBRE



10Mbps

**10Mbps**  
R849pm



10Mbps



50Mbps

**50Mbps**  
R1249pm



25Mbps



100Mbps

**100Mbps**  
R1549pm



50Mbps



200Mbps

**20Mbps**  
R949pm



20Mbps

**200Mbps**  
R1949pm



100Mbps

ABOVE PACKAGES HAS A FUP OF 2000GB

DO THE EASY  
FIBRE INSTALLATION  
YOURSELF AND SAVE CASH



HUAWEI 1 Port ONU  
HG8310M  
(List Price: R945)



20m 2 CORE FIBRE CABLE  
+ HUAWEI TERMINATION  
BOX + PATCH CORDS  
(All items list price: R140)



CONNECT &  
CONFIGURE

# 1. SELF INSTALL

WE SUPPLY HARDWARE/CABLES

CLIENT INSTALLS FROM STREET  
BOX TO HOUSE

WE COME AND CONFIGURE  
FIBRE AND ROUTER

ONLY  
**R999**

HUAWEI



HUAWEI 1 Port  
ONU



INSTALLATION OF  
DROP + FIBRE LEADS +  
SPlicing  
(Max 10m trenching,  
Max 30m Fibre cable)



# 2. BASE Fibre Installation

CONFIGURE  
AND CONNECT  
YOUR OLD WIFI  
ROUTER

ONLY  
**R2000**

HUAWEI



HUAWEI  
Home Gateway Appliance



# 3. BASE Plus 24Ghz Wifi Fibre Installation

INSTALLATION OF  
DROP + FIBRE LEADS +  
SPlicing  
(Max 10m trenching,  
Max 30m Fibre cable)

ONLY  
**R2500**

UP TO  
16Gbps  
on wired  
network

HUAWEI



HUAWEI 1 Port  
ONU



TP LINK ARCHER C20  
5Ghz Dual band for  
a faster connection  
(dual band does not  
offer wider reception)



# 4. ARCHER 5Ghz Wifi Fibre Installation

INSTALLATION OF  
DROP + FIBRE LEADS +  
SPlicing  
(Max 10m trenching,  
Max 30m Fibre cable)

ONLY  
**R2700**



## The Computer Hut CC

### Terms and Conditions of Service

#### 1.1 These Terms and Conditions to Prevail

These terms and conditions (hereinafter referred to as "this agreement") shall, when read together with the Application Form and any schedule thereto, constitute the whole of the agreement between The Computer Hut CC reg.no.CK 2009/092539/23 ("TCH") and the Client.

#### 1.2 Charges

The Computer Hut reserves the right to adjust installation & service charges at their sole discretion. Existing Clients will receive one month's notice relating to service charge adjustments.

#### 1.3 Termination

The agreement shall continue indefinitely and shall be terminable on the expiry of one calendar month's written notice given by either party to the other. On termination of a service, The Computer Hut will, at its own discretion, buy back any new (less than 6 months old), working radio equipment. The Computer Hut will assess the buy-back value and inform the client.

#### 1.4 Client's Obligations

The Client may not at any time use the service in contravention of any South African law. In particular, the Client undertakes to familiarize itself and ensure that it is kept continuously apprised of all South African law, in force from time to time, which has any bearing on the service and/or its use. The Computer Hut has no obligation to assist the Client in this regard. Please note that should a client be guilty of excessive use of bandwidth (in of the package's specific FAIR USAGE POLICY limit), the package's his service speed will be lowered to the minimum for the rest of that month.

#### 1.5 Warranties

The Computer Hut does not make any representations nor, unless expressly given in writing, give any warranty or guarantee of any nature whatsoever in respect of the service or its suitability for any purpose. The Computer Hut does not warrant or guarantee that the information transmitted by and/or available to the Client by way of the service.

1.5.1 Will be preserved or sustained in its entirety;

1.5.2 Will be suitable for any purpose;

1.5.3 Will be free of inaccuracies or defects or bugs or viruses of any kind, and The Computer Hut assumes no liability, responsibility or obligations in regard to any of the foregoing exclusions.

#### 1.6 Exclusion of Liability

1.6.1 Except as otherwise expressly provided herein to the contrary, The Computer Hut shall not be liable to the Client or any third party for any loss or damage of whatsoever nature and/or howsoever arising (including consequential or incidental loss or damage which shall include but shall not be limited to loss to property or of profit, business, goodwill, revenue or anticipated savings)

1.6.2 The Client hereby indemnifies The Computer Hut against and holds The Computer Hut harmless from any claim by any party arising directly or indirectly out of access to, or use of, the service or information obtained through the use of it.

#### 1.7 Support and Maintenance

1.7.1 The client is not entitled to any free computer support and/or maintenance. However, The Computer Hut's help-desk will give you free assistance on 028 384 1443 or 0766 718 630 with internet connection problems related to The Computer Hut's network from 08:00 to 18:00. If the problem is not related to The Computer Hut's network, a minimum fee of R150 per 15min will be charged. Telephonic support for your Internet Connection will be given only for Windows 7 to Windows 10 OS platforms. Any third-party networking or Internet client or server software will not be supported by The Computer Hut

1.7.2 The Computer Hut cannot be held liable for any damage to computer equipment during and after installation.

1.7.3 The Computer Hut will only set up your configuration on a Standard Windows 2000/XP/Vista/Windows 7 machine running Outlook/Outlook Express.

1.7.4 The Computer Hut shall not set up a connection on your system if it is running third-party networking or 'firewall' software. If you are unaware of it and we encounter such software during an installation then additional (hourly) charges will apply (including, but not limited to, your system administrator/IT manager's services, as required).

1.7.5 For call-outs involving "connection problems", a minimum call-out fee of R250 will be charged. In the event that the fault is due to faulty installation, there will be no extra charge. Faulty hardware will be replaced under warranty (a one-year warranty applies) but an hourly installation rate of R150 will apply. In the event that the call-out issue is related to your software (including Windows); hardware; power supply; damage; tampering or user error - service charges will apply including mileage. Charged at R250ph and R3.50/km respectively.

#### 1.8 Charges & Payment

1.8.1 Hardware Package Cost – Payable against invoice prior to installation. All hardware remains the property of The Computer Hut until the hardware package payment is received in full.

1.8.2 Monthly Service Fee - The client will be liable for the first month or part month's subscription on installation – this will be invoiced with the next month's Fee. Thereafter, the electronic debit order will be lodged for collection in advance before the 5th of every month. If the client does not comply with this agreement, his/her service may be suspended and a R150-00 reconnection fee may be charged.

1.8.3 All other The Computer Hut Charges – Payable on invoice into The Computer Hut bank account.