

SELF-CATERING HOUSE RULES & GUEST AGREEMENT

Welcome to **Jellen Accommodation**

We hope you enjoy your stay. These rules are intended to ensure a safe, comfortable and pleasant experience for you, your fellow guests and our neighbours.

1. CHECK-IN & CHECK-OUT

- Check-in: **14h00**
- Check-out: **10:00** am
- Please vacate the property by the agreed check-out time unless prior arrangements have been made.
- **Keys/** must be returned on departure.

2. NUMBER OF GUESTS & VISITORS

- Only the number of guests included in the booking may stay overnight.
- Additional overnight guests require prior approval.
- Visitors must be approved where required and remain the responsibility of the registered guest.

3. NOISE & PARTIES

- Please **respect** our neighbours and other guests at all times.
- Quiet hours are **22:00 to 07:00**.
- **Loud music, parties and functions** are not permitted.

4. SMOKING

- No smoking is permitted inside the accommodation.
- Smoking is permitted only in designated outdoor areas.
- Please dispose of cigarette ends safely.

5. PROPERTY & EQUIPMENT

- Please treat the property, furniture, appliances, linen, crockery and equipment with care.
- Items belonging to the accommodation may not be removed from the premises.
- Guests may be held responsible for damage or loss caused during their stay, excluding normal wear and tear.

6. KITCHEN & amp: CLEANLINESS

- Please clean dishes and cooking areas after use.
- Food and rubbish must be disposed of in the designated areas.
- Please leave the accommodation reasonably clean and tidy on departure.

7. SECURITY

- Please lock doors and windows whenever leaving the property.
- Do not give keys, remotes or access codes to unauthorised persons.
- Guests are responsible for their personal belongings. Please do not leave valuables unattended.

8. PARKING

- Vehicles must be parked in the designated parking area.
- Please do not obstruct entrances, driveways or neighbouring properties.

9. SWIMMING POOL / OUTDOOR AREAS

- Children must be supervised by a responsible adult.
- No running around the pool area.
- Glass containers are not permitted near the swimming pool.
- Guests use the swimming pool and outdoor facilities at their own risk, subject to applicable safety rules.

10. PETS

Pets are permitted only with prior approval. Guests are responsible for any damage, excessive cleaning or nuisance caused by their pets.

11. SAFETY & EMERGENCIES

- Familiarise yourself with emergency exits, fire equipment and emergency contact information.
- Report any safety concern, fault or damage to the owner immediately.
- Do not tamper with smoke alarms, fire extinguishers or other safety equipment.

12. PROHIBITED ACTIVITIES

Illegal activities, unlawful drugs, excessive drinking, dangerous behaviour and activities that may endanger people or property are strictly prohibited.

13. DAMAGE, LOSS & ADDITIONAL COSTS

Guests are responsible for damage, breakages or loss caused by themselves or their visitors, beyond normal wear and tear. Reasonable costs associated with repair, replacement or additional cleaning may be charged to the guest.

14. RESPECT FOR NEIGHBOURS

Please respect the privacy, peace and property of our neighbours. Any behaviour that causes unreasonable disturbance or nuisance may result in the termination of the stay without refund, subject to applicable law and the booking terms.

15. AGREEMENT

By staying at the property, the guest confirms that they have read, understood and agreed to comply with these house rules and the booking terms.

Guest Name: _____

Signature: _____

Date: _____

Contact Number: _____

Property/Unit: 1 Kuhnel Street

Genadendal

7234

Emergency Contact: _____

HOST / MANAGEMENT CONTACT

Name: Alexander Jellen

Telephone: 0797960019

Emergency Number: _____

Property Address: 1 Kuhnel Street

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